

Compare, choose, and care!

#### **HOW TO USE THIS CHECKLIST**

This checklist helps you ask the right questions, compare options, and make the best choice for your pet.

1. Choose the relevant questions from the checklist depending on the service you need:



General questions	2
Cat grooming	4
Cat boarding	5
<u>Dog boarding</u>	7
Dog daycare	9
Dog grooming	10
Dog walking	11



- 2. Contact potential companies and ask them the questions
- 3. Record their answers on the checklist, so you can easily compare later.
- 4. Compare and choose which provider best meets your pet's needs. Trust your instincts and pick the one that makes you feel most confident.

With this checklist, you can make an informed decision and ensure your pet gets the best care possible.





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# GENERAL QUESTIONS - PART 1

Ask these	Option 1  Name:  : :  : :	Option 2  Name:  : :  : :	Option 3  Name:  : :
Are humane, science-based methods used to handle and interact with pets, such as food, treats and play?			
Are caregivers trained to understand cat or dog body language, and recognize fear and distress behaviours?			
Do they ask for my pet's vaccination and parasite prevention status?	Yes No	Yes No	Yes No
Do they ask about health concerns, such as allergies or injuries?	Yes No	Yes No	Yes No
Do they ask about my pet's typical behaviour, fears and favourite rewards?	Yes No	Yes No	Yes No
Do they have an emergency plan for animal injuries or building evacuations?	Yes No	Yes No	Yes No
Is the facility clean and sanitized?	Yes No	Yes No	Yes No
Does the facility have a comfortable temperature?	Yes No	Yes No	Yes No
Does the facility have comfortable noise levels?	Yes No	Yes No	Yes No



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## **GENERAL QUESTIONS - PART 2**

Ask these	Option 1  Name:  ::  :: :	Option 2  Name:  ::  ::	Option 3  Name:  :  : :
How and when is water provided?			
Do they willingly answer all my questions?			







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### **CAT GROOMING**

	Option 1	Option 2	Option 3
Ask these	Name:	Name:	Name:
Do you offer "meet-and-greet" appointments or book extra time at the first groom to help cats have a positive first visit?	Yes No	Yes No	Yes No
Does the entry and exit area layout or scheduling ensure animals don't have to meet each other?	Yes No	Yes No	Yes No
Do grooming tables have non-slip surfaces?	Yes No	Yes No	Yes No
If cage dryers are used, are cats continuously supervised to ensure they do not overheat or get burned?			
What is the reward-based procedure used if a cat shows signs of fear or anxiety?			
Notes:			





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CAT BOARDING - PART 1				
Ask these	Option 1  Name:	Option 2  Name:  : : : : : : : : : : : : : : :	Option 3  Name:  : : : : : : : : : : : : : : :	
How many cats per caregiver? (no more than 10 cats per caregiver is recommended)				
Are cats housed separately from dogs?	Yes No	Yes No	Yes No	
Do enclosures have enough space for cats to stand, sit, turn around, lie down flat on their side, and stand on hind legs without touching the top?				
Do enclosures let cats sit, sleep, and eat away from the litter box area?				
Are cats provided with a hiding space?	Yes No	Yes No	Yes No	
Are cats provided with a perching space?	Yes No	Yes No	Yes No	
Does the daily feeding & care schedule include exercise and social interaction?	Yes No	Yes No	Yes No	
Are welfare checks done 4 times (minimum) per day to look for signs of ill health or abnormal behaviour?	Yes No	Yes No	Yes No	







#### **CAT BOARDING - PART 2**

What do you do when cats show signs of stress, such as fearfulness, excessive hiding, lack of eating, urination out of the litter box, and excessive vocalization or grooming?  How are cats monitored overnight?  Notes:	Ask these	Option 1  Name:	_	_
	of stress, such as fearfulness, excessive hiding, lack of eating, urination out of the litter box, and			
Notes:	How are cats monitored overnight?			
	Notes:			







#### **DOG BOARDING - PART 1**

Ask these	Option 1  Name:	Option 2  Name:	Option 3  Name:
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How many dogs per caregiver? (no more than 10 dogs per caregiver is recommended)			
Do kennels have enough space for dogs to stand, sit, turn around, lie down flat on their side, and stand on hind legs without touching the top?			
Do kennels let dogs sit, sleep, and eat away from the area they defecate or urinate in?			
If crates are used overnight, do dogs have space to stand, sit, turn around, and lie down flat?			
How many hours will my dog be in the crate?			
Are dogs provided with a sleeping platform or bedding?	Yes No	Yes No	Yes No
Does the daily feeding & care schedule include exercise and social interaction?	Yes No	Yes No	Yes No
Are welfare checks done 4 times (minimum) per day to look for signs of ill health or abnormal behaviour?	Yes No	Yes No	Yes No







#### **DOG BOARDING - PART 2**

Ask these	Option 1  Name:  ::  ::	Option 2  Name:  :: : : : : : : : : : : : : : :	Option 3  Name:  :: : : : : : : : : : : : : : :
What do you do when dogs show signs of stress, such as fearfulness, excessive barking or excessive chewing?			
How are dogs monitored overnight?			
Notes:			

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#### **DOG DAYCARE**

The second second	Option 1	Option 2	Option 3
Ask these	Name:		Name:
How many dogs per caregiver? (no more than 10 dogs per caregiver is recommended)			
How many dogs are inside an enclosure? (a maximum group size of 20 is recommended)			
How are dogs grouped? (grouping by size, age, and play style is recommended)			
Do enclosures have places for dogs to hide and rest away from the play?	Yes No	Yes No	Yes No
If crates are used for rest time, do you asses dogs for crate compatibility first?			
Notes:			







#### **DOG GROOMING**

Ask these	Option 1  Name:  : :	Option 2  Name:	Option 3  Name:  ①:
Do you offer "meet-and-greet" appointments or book extra time at the first groom to help dogs have a positive first visit?	Yes No	Yes No	Yes No
Does the entry and exit area layout or scheduling ensure animals don't have to meet each other?	Yes No	Yes No	Yes No
Do grooming tables have non-slip surfaces?	Yes No	Yes No	Yes No
If cage dryers are used, are dogs continuously supervised to ensure they do not overheat or get burned?			
What is the reward-based procedure used if a dog shows signs of fear or anxiety?			
Notes:			



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#### **DOG WALKING - PART 1**

Ask these	Option 1  Name:  :  :	Option 2  Name:  : :	Option 3  Name:  : :
What type of collar or harness is used? (electronic "shock", prong, or choke collars should never be used)			
How many dogs per walker? (no more than 6 dogs per walker is recommended)			
Will my dog go off-leash?	Yes No	Yes No	Yes No
If my dog go off-leash, will GPS collars be used?	Yes No	Yes No	Yes No
How are dogs matched for groups? (grouping by size, age, and energy level is recommended)			
What is the plan if a dog escapes or is lost?			
How do walkers manage leash pulling and excessive barking?			
If transported, how are dogs are secured inside the vehicle?			



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#### **DOG WALKING - PART 2**

Ask these	Option 1  Name:  :  :	Option 2  Name:  : : : : : : : : : : : : : : : :	Option 3  Name:  : : : : : : : : : : : : : : : :
How many dogs will be in the vehicle at a time?			
How is the interior temperature monitored?			

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